

---

# BANNER IN-NETWORK PROVIDERS

Contact the Banner | Aetna Concierge for assistance with finding in-network providers. Or follow these steps to see if your providers are already in-network:

## STEP 1. VISIT BANNER | AETNA

Until you are a covered member, visit [www.banneraetna.com](http://www.banneraetna.com) and choose “Find A Doctor”



## STEP 2. PLANS THROUGH AN EMPLOYER

Select “Find A Doctor” under “Plans through an employer” heading to search providers for plans offered through your job or spouse’s/partner’s job.



## STEP 3. DIRECTORY OF HEALTH CARE PROFESSIONALS

Scroll down to the middle of page and choose “Employees of Banner Health” to search providers specific to your plan benefits.



## STEP 4. CONTINUE AS GUEST

Please enter your home location (zip, city, county or state) to access providers specific to your plan benefits. Then search for the type of provider you need.



## SEARCH RESULTS:

- In-network providers will be denoted
- Savings tier will be highlighted

## OTHER THINGS YOU SHOULD KNOW

1. **Doctors change networks frequently.** Confirm that your doctor is in-network (covered) with your plan.
2. **Location matters.** Confirm that your doctor is in-network (covered) at the location you prefer with your plan. A plan may cover your doctor at some locations, but not necessarily all.

**BANNER | AETNA CONCIERGE**

Call **855-788-5803**, 8 a.m. to 6 p.m. (EST), Monday through Friday to speak with a concierge.

---