



All about your health

Our benefits support your total well-being, helping you and your family thrive physically, mentally and financially. Explore the services and tools available to help you access quality care while making the most of your budget.

Access to health care resources

Use the Banner Network for maximum savings

When you choose Banner physicians, pharmacies and laboratories, you're supporting the organization that supports you and you'll receive maximum savings and quality health care. You also have exclusive discounts through the [Banner Health Providers and Facilities](#).

Want to learn more? Visit bannerhealth.com and click **Find a Doctor**.

Schedule appointments with MyCare Compass

MyCare Compass is a scheduling resource that can save you time and missed calls. This resource:

- Helps you schedule timely primary care appointments via direct phone call
 - Specialty appointments will be added in the future
- Is available to team members, spouses/domestic partners and dependents
- Provides maximum savings to team members who participate in Banner's medical plans

Team members who don't participate in a Banner|Aetna medical plan can also use MyCare Compass.

To learn more, visit the [MyCare Compass Banner Connect resource page](#), or call at 602-878-6976, 8 a.m. to 5 p.m. (your local time), Monday through Friday.

Anytime, anywhere care with Transcarent (formerly 98point6)

Reach out to Transcarent for on-demand, text-based virtual care that's available 24/7/365 through your Banner|Aetna plan. Other features include:

- Access to board-certified physicians who can prescribe medications and order labs
- Useful to Banner team members living outside of Banner domestic network service areas
- Treatment of common conditions like:
 - Cold, cough and flu
 - Acid reflux, heartburn and digestive issues
 - Nausea and stomach flu
 - Urinary tract infections
 - Skin conditions, rashes, bites and sunburn
 - And more

Download the Transcarent app to get started.

Banner Family Pharmacy for best cost savings

If you live within our care areas, use Banner Family Pharmacies for maximum savings on your medications through your choice of retail or mail order.

Team members outside our care area can use the Judi Rx (formerly Capital Rx) Network. For a full list of pharmacies, visit rx.judi.health.

Note: All specialty and maintenance medications must be filled with Banner Family Pharmacy.

Get educated with Benefits Navigators

Our Benefits Navigators are available to guide you every step of the way with one-on-one assistance.

Visit the **Resources tab > Plan Documents** on the [Banner Benefits Guide](#) website for contact information.

Banner|Aetna Concierge can help with your health plan

Reach out to your Banner|Aetna concierge with health plan questions and for support with issues like:

- Something doesn't appear correct on my Explanation of Benefits.
- How can I find the right specialist?
- I've been diagnosed. Now what?
- Is my health plan going to cover this?
- How much is this going to cost me?

Call 855-788-5803 to speak with a concierge, 8 a.m. to 6 p.m. (MST), Monday through Friday.

Have additional questions about your benefits?

Call the Benefits Resource Center at 833-849-9825: 7 a.m. to 7 p.m. (MST), Monday through Friday.